

Secure Data Service

Simplified security

Traditional backup solutions require capital expenditure and internal staff to maintain and operate them. In some cases the storage media degrade over resulting in data loss, and in other cases restoration can take hours because storage media need to be physically retrieved from miles away. Interxion Secure Data Service (SDS) is different - a class backup solution that really works.

SDS unravels the complexities of backing up, managing and recovering your mission-critical data. You can initiate new backups and restores within minutes. You can view your backup schedules, monitor how your backups are performing and generate reports. SDS can be mastered by any employee with basic IT skills, but gives the advanced user all the functionality expected in a corporate-class backup solution.

Maximum security, maximum availability

SDS ensures that your backup is instantly off-site in an ultra-secure Interxion data centre. It can back up standard file systems (Microsoft, Novell, Unix, AS400 and Mac), as well as live Oracle, SQL, Exchange, Notes, SharePoint and other databases (commonly referred to as "hot backups"). It can even restore individual mailboxes or emails. You can also instantly configure your database backups yourself, eliminating the need for expensive consultants and software.

Pay as you grow

You pay only for the services you receive. Invoices are based on the actual amount of data stored after compression and advanced data de-duplication techniques.

Cloud technology

SDS uses a fault-tolerant, disk-based, secure storage subsystem, coupled with ultra-efficient Cloud software. Using the latest Cloud software allows you to capture less, ingest less and store less, reducing the amount of data you pay to retain. You only need to take a single full backup of the data. From then on, only the data that has changed is transferred to the Vault. "Point-in-time" restores are possible by keeping multiple copies or versions

Key benefits

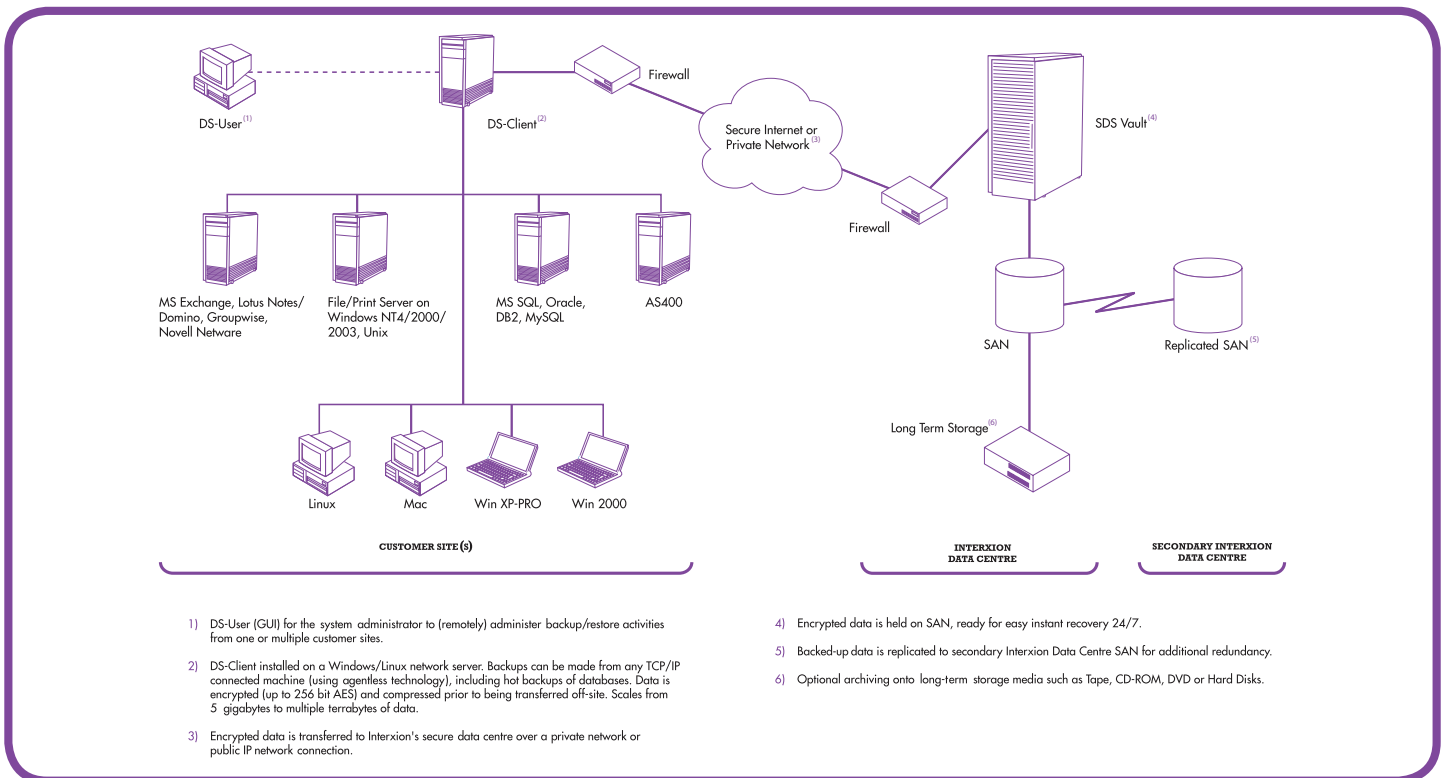
- Instantly backs up your data to an ultra-secure Interxion data centre
- Only pay for the data you back up; no investment required
- Cloud software maximises data economies
- Easy to install and operate
- Agentless technology
- Secure encryption
- Minimal bandwidth requirements
- One solution for primary and archived data
- Ideally suited for multi-site data backup

available on the Vault. When you need to recover, the Vault automatically reconstructs and restores - in one easy step - the exact data you need from the date and time you need.

Security

As a subscriber to SDS, you receive a unique encryption key (up to 256-bit AES). All data sent to, stored at, and sent from Interxion is encrypted to ensure complete confidentiality and privacy of your data. Without the encryption key no one, including Interxion, has access to your information. The Vaults in which data is stored are located in Interxion ISO 27001-accredited data centres with multiple layers of physical security, network redundancy, controlled environments and operational guarantees.

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Service levels

	Basic	Standard	Advanced
Vault Availability SLA	99.8%	99.9%	99.99%
Message-level restore (individual email backup)		✓	✓
Local storage (store latest version locally, speeding up restores)		✓	✓
Backup lifecycle management (allows storage at a lower price per gigabyte)		✓	✓
Data replicated to secondary data centre		✓	✓
Budget Allocations tool			✓
Guarantee against data loss			✓

Customer Service

Over and above expert local staff, Interxion provides multilingual customer support through its European Customer Service Centre ECSC which monitors customer security and systems 24x7 from a UK-based NOC. The ECSC and all Interxion data centres use ISO 27001-accredited information security management systems.

Contact us

We will be happy to provide you with more detailed information about the managed services available in particular Interxion data centres along with the various pricing and SLA options.

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