

## Vienna (VIE1)

### An ideal home for your applications infrastructure

Interxion's VIE1 carrier-neutral data centre provides the latest secure, scalable infrastructure for mission-critical IT systems, with a wide range of connectivity solutions. The facility is conveniently located close to Vienna city centre.

The data centre has redundant power, cooling and UPS, as well as the most advanced security, alarm and monitoring systems. It supports the latest high-density power configurations, and has been designed using Interxion's energy-efficient modular architecture, with free cooling cold aisle containment and maximum-efficiency components as standard.

#### Facility

- Over 3,400m<sup>2</sup> of equipped space
- A few minutes from Vienna city centre by car or public transport
- Fault-tolerant and concurrently maintainable design

#### Connectivity

- Redundant fibre entry
- Access to 96 carriers/ISPs
- Direct access to the VIX (Vienna Internet eXchange)
- SLA-based cross connects available to all other Interxion Vienna customers



Louis Haefliger Gasse 10  
A-1210 Vienna

#### At a Glance

- Conveniently located facility with over 3,400m<sup>2</sup> of equipped space
- 8 MVA grid connection
- Direct access to almost 100 carriers/ISPs including the VIX (Vienna Internet eXchange)

#### Power

- 8 MVA grid connection
- Up to 99.999% availability SLA
- N+1 UPS redundancy
- N+1 backup generators, supporting 60 hours at full capacity with high-speed refuelling SLA
- High-density power configurations of up to 16 kW per cabinet
- Full range of AC and DC output currents

#### Security

- Trained security staff on site 24x7
- Multiple physical security layers, including 24x7 access control, CCTV, man traps and biometrics
- ISO 27001-certified information security management systems

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### Controlled Environment

- Wagner "Pro Sense" Smoke Detection Apparatus
- INERGEN® gas fire suppression system
- Minimum N+1 CRAC redundancy per room
- SLAs on temperature and humidity in line with ASHRAE recommendations
- Entire facility infrastructure monitored 24x7 (Chiller, CRAC, Fire Panels, Generator, UPS, etc.)

### Services

- Cabinets, shared rooms, cages and private suites
- Remote hands-and-eyes: 24x7 installation and maintenance
- Range of Interxion connectivity, management and backup service
- Extendable to over 28 data centres across Europe via a single service contract

### Energy Efficiency

- Phased modular architecture optimises Power Usage Effectiveness (PUE)
- Operated to the highest energy efficiency standards
- Cold aisle containment
- Chillers with free cooling

### Customer Support

BS 25999 Certification - British Standards Institution (BSI) standard for Business Continuity Management.

ISO 27001-accredited European Customer Service Centre (ECSC) provides support in 11 countries to the same rigorous standards:

- 24x7 facility and service monitoring
- Multilingual response (German, English, Spanish, French and Dutch)

### Contact us

We will be happy to provide you with more detailed information about this and other Interxion facilities along with a range of pricing and SLA options.

Please contact:

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### Accreditations & Associations



Cofounder EMEA Chapter,  
 Uptime Institute



Contributor Member,  
 The Green Grid



ISO 27001 and BS25999-  
 accredited Information  
 Security Management &  
 Business Continuity Systems



Contributor, EC Joint  
 Research Centre on  
 Sustainability



Patron of the European  
 Internet Exchange  
 Association

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